

How are we doing?

Cattydog, LLC is committed to providing you with the best service possible. Please take a moment to address the following questions to help us better improve our business.

We have provided a self-addressed envelope for your convenience.

Please call 804-592-0738 with any questions.

Did we arrive on time for your meet and greet?

- Right On Time
- You Were Late
- You were Early
- Doesn't apply

Were our fees reasonable?

- Too High
- A Little High
- Just Right
- You Are Worth More

Was your pet happy when you arrived home?

- Extremely
- No Change
- Was distressed

Was your home in good order when you arrived home?

- Perfect
- A bit messy
- In disarray

Were we thorough in every pet care detail?

- Yes
- Missed a Few Areas
- Not At All

How would you rate the quality of our service?

- Consistent high quality
- Generally good
- Quality varies
- Poor quality

Did we provide you with a report card?

- Yes
- No

May we use you as a reference?

- Yes, prospective clients may call
- Yes, contact through email only
- No

Will you use our services again?

- Yes
- No

Would you like us to send information to a friend/neighbor about our services:

Is there anything we can do to improve:

- No, you are purrfect
- Yes
- Please describe: _____

Name/Address:

Comments/Suggestions *(We may post these comments on our website or marketing materials. We will not include your full name)*

*If you have any questions, complaints or comments, please call us ASAP so that we can address your concerns.

Thank you for helping us build a better business so that we can pass that on to you!

