

Pet Care Service Agreement



Cattydog, LLC

Contact: Elizabeth Perry
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Email: eperry23@hotmail.com

Date:	File Number:
Phone Number:	Pet Names:

This agreement is effective from _____ to _____ and is between Cattydog, LLC and _____ (hereinafter referred to as "client") who resides at _____.

This agreement constitutes permission to enter above address and perform duties as outlined in the Client and relevant Pet Information Sheet, Service Agreement, Vacation/Trip Log and Veterinarian Release.

Any changes to this agreement must be done so in writing or they will be null and void. Cattydog, LLC has the right to make any changes to this agreement at will and without notice. With any changes, a new agreement will be presented before any new services are rendered.

Services/Rates: Dog Sitting Cat Sitting Small Animal Sitting Fish Care
 Bird Sitting Dog Walking House Sitting Pooper Scooper
Other: _____ Rate: \$ _____ per visit

Payment for Services: Cash Check Money Order Credit Card

Card Type: Visa MC

Card #: _____ Exp. Date: _____

Permission to charge card at the start of each service booking: Yes / No

Signature: _____

**In the event of a returned check, the client must pay the entire invoice and a \$30 fee promptly via cash or money order only.*

Key Release: Left on final visit Kept for future use Mailed

**There will be a \$5 fee for every future pickup*

Any medical/health concerns (Must fill out Medication Permission slip if administering meds):

Veterinarian Release Form read and signed: Yes No
Client and relevant Pet Information Sheet filled out: Yes No
Vacation Trip/Log Filled Out & Signed: Yes No

Additional Information/comments:

Policies and Procedures

The client agrees to the following:

1. **Liability Policies:**

- ❖ Cattydog, LLC and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Cattydog, LLC or its employees, unless arising from negligence on the part of Cattydog, LLC. Client agrees to notify Cattydog, LLC of any concerns within 24 hours of returning home.
- ❖ Cattydog, LLC shall not be held responsible for pets that bite, suffer an accidental death or escape from faulty fencing or from inside the home due to faulty screens, doors, etc.
- ❖ Cattydog, LLC shall not be held responsible for any complications pets may suffer or actions of pets while they are unattended.
- ❖ Cattydog, LLC or its employees shall not be held responsible for the loss, injury, death, or actions of any pet that the client has let outside or has instructed Cattydog, LLC to allow outside while Cattydog, LLC is not there. This includes pets with doggie doors and outdoor pets. Cattydog, LLC reserves the right to move an outdoor pet to shelter in the event of extreme temperatures/weather. Cattydog, LLC is not responsible for damages/costs involved with this move.
- ❖ The client understands that all pets (where appropriate) must have a veterinarian and must be up to date on the rabies vaccination. Proof of vaccination is required. Client agrees to reimburse Cattydog, LLC for all costs (including, but not limited to, medical care and lost wages) associated with contracting any ailments while exposed to pet(s).
- ❖ All pets with electronic fences must wear their collars with fresh batteries. Cattydog, LLC is not responsible for any animals that get out or inside of perimeter.
- ❖ Cattydog, LLC will not sit for acutely ill animals or those with uncontrolled medical conditions. We suggest the pet be boarded with a vet.
- ❖ Cattydog, LLC does not accept aggressive animals. Client agrees to be responsible for all costs (including, but not limited to, medical care, attorney fees, etc) if client's pet should bite another person or animal.
- ❖ Cattydog, LLC will not walk unruly or untrained dogs or dogs that choke themselves on their leash. All dogs must be walked on a leash per local state law unless in designated off-leash parks. All pets must wear an ID tag unless they are microchipped or tattooed.
- ❖ Cattydog, LLC does not diagnose, prognose, or make therapy decisions, nor does it offer veterinary services. Any veterinary/medical concerns will be referred to the nearest veterinarian or emergency hospital.
- ❖ Client authorizes Cattydog, LLC to obtain the services of a locksmith should a key or garage opener malfunction. Client is responsible for all charges.
- ❖ Client is responsible for making arrangements for snow removal. Visits may not be made in snow covered driveways and/or walkways because of safety concerns.
- ❖ Job sharing is not covered under our insurance. We can not be responsible for your pet or home if another service provider, friend or family member enters your property while we are not there.

2. **Cancellation Policy:** Cancellations must be received within 48 hours of scheduled visit or a cancellation fee of \$50 will apply. Cattydog, LLC reserves the right to deny service or terminate service if job differs from original consult or if job poses safety concerns, financial concerns, or inappropriate or uncomfortable situations.

3. **Business Hours:** Business and visiting hours fall between the hours of 8 a.m. and 9 p.m. and services are usually completed during this time unless we are behind schedule. Cattydog, LLC will not accept time specific calls as we can not guarantee specific times accurately. A three hour window is acceptable.

4. **Bad Check Policy:** A \$30 NSF fee is assessed on all returned checks. All fees are due promptly and must be paid via money order or cash only.

5. **Emergencies:**

- ❖ Client agrees to authorize Cattydog, LLC to handle any emergencies that may arise. Cattydog, LLC will make every effort to contact client, however client gives Cattydog, LLC authority to act in the pet's/home's best interest and be available at an hourly rate of \$30.
- ❖ Cattydog, LLC requires you to have a secondary, responsible party to take care of your pet(s) in the event of unforeseen circumstances such as illness to self or sitter and in the event of inclement weather or a natural disaster. It is best your emergency contact is a neighbor so they can reach your home. Cattydog, LLC is not responsible for pets in these circumstances.

6. **Payment Arrangement:** Payment is expected before services are rendered. In the event of additional unforeseen visits or other costs (such as food, supplies, vet fees, etc.), payment is expected within 5 days of the completion of services or a late charge of \$20 will be applied.

By signing below the client fully understands and agrees to the contents of this 2 page agreement:

Client's Signature

Date